



**FASTMATCH, INC. SERVICE
OPERATING PROCEDURES**

EFFECTIVE DATE: September 15th , 2016

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FASTMATCH, INC. SERVICE OPERATING PROCEDURES

1. ECN Service Summary

FastMatch, Inc. (“FastMatch”) offers its users a global ECN trading platform (“Service”) from which to execute transactions in certain spot-settled foreign exchange and spot-settled precious metal products. The Service operates three separate and distinct matching engines located in New York, London and Tokyo (located at data centers NY4, LD4 and TY3, respectively) (collectively, the “Service”). Each matching engine emits its own market data, trades, and midpoint values. Users of the Service should be aware of and comply with these FastMatch Operating Procedures (as may be amended by FastMatch from time to time in its sole discretion, the “Operating Procedures”).

2. Hours of Operation

Trading hours for the Service are from Sunday at 5:30 p.m. Eastern Time to Friday at 5:00 p.m. Eastern Time, with daily maintenance scheduled from 5:00 p.m. Eastern Time to 5:30 p.m. Eastern Time, during which time FIX sessions will be disconnected and the GUI will be inaccessible. The Service is not available on Christmas day and New Year’s day, Eastern Time. Please see <http://fastmatch.com/features#trading-hours> for the exact hours of operation. References to Eastern Time are to New York City local time.

FastMatch’s support desk can be reached at +1 (212) 201-7319 or by email to ops@fastmatchfx.com from Sunday at 5:30 p.m. Eastern Time to Friday at 5:00 p.m. Eastern Time.

3. Access Methods

API Access

Users that access the Service by way of application program interface (“API”) provided by FastMatch will also need to complete certification to the API in order to receive production credentials. Users that access the Service using the API must (i) keep FastMatch fully informed at all times of the identity of each software program or system that directly or indirectly accesses the API and (ii) only provide such access to the API to those software programs and systems that have been previously approved by FastMatch in writing.

GUI Access

The FastMatch GUI is an HTML 5.0 web-based institutional front end. Users may choose to transact on the FastMatch GUI on an anonymous or fully disclosed basis. The FastMatch GUI can be easily accessed using https protocol from common browsers such as Internet Explorer, Google Chrome, or Mozilla Firefox.

4. Data Dissemination Practices

FastMatch disseminates its market data via the FastMatch GUI, the Fastmatch website located at www.fastmatch.com (the “Website”), API, user download via web client portal and secure Amazon cloud. The table below shows the types of information provided via each market data distribution channel. Note that access to and use of each type of information below depends on a client’s FastMatch subscription and product usage. Clients will only have access to or use of such information in accordance with the client’s User Agreement or other agreement with FastMatch.

TYPE OF INFORMATION	GUI	WEBSITE	API	WEB CLIENT PORTAL	AMAZON CLOUD
Real Time Trades for the entire FastMatch platform		X			
Real Time Best Bid/Offer for the entire FastMatch platform		X			
Real Time Trades for each matching engine of the Service	X	X	X		
Historical Trades for the entire FastMatch platform				X	X
Real Time Best Bid/Offer for each matching engine of the Service	X	X			
Historical Best Bid/Offer for the entire FastMatch platform					X
Tradable Bid/Offer specific to a client	X		X		
Real Time Midpoint for each matching engine of the Service	X	X*	X		X

Table Definitions:

Real Time Trades for the entire FastMatch platform – All trades done across all matching engines (NY4, LD4 and TY3) in anonymized form. The trade information will include symbol, size, price, and match time.

Real Time Best Bid/Offer for the entire FastMatch platform – Anonymous aggregated Best Bid/Offer from all non-order-driven liquidity providers on the platform displayed in real time for all matching engines. Providers can contact FastMatch and request to be excluded from participation in this best Bid/Offer display.

Real Time Trades for each matching engine of the Service – All trades done on a matching engine in one location (NY4, LD4 and TY3) in anonymized form. The trade information will include symbol, size, price, match time, and LP confirm time (for trades executed with external liquidity providers). Both sides of the trade (buy and sell) are reported as separate trades.



Historical Trades for the entire FastMatch platform - All trades done across all matching engines (NY4, LD4 and TY3). The trade information will include symbol, size, price, match time and anonymous numeric client identifier.

Real Time Best Bid/Offer for each matching engine of the Service – Anonymous aggregated Best Bid/Offer from all non-order-driven liquidity providers on the platform displayed in real time. Providers can contact FastMatch and request to be excluded from participation in this best Bid/Offer display.

Historical Best Bid/Offer for the entire FastMatch platform – Anonymous aggregated Historical Bid/Offer from all non-order-driven liquidity providers on the platform.

Tradable Bid/Offer specific to a client – Anonymous Best Bids/Offer are displayed to every client. Only quotes will be displayed that a client can trade with.

Real Time Midpoint for each matching engine of the Service – FastMatch calculates a midpoint from a real time Best Bid/Offer and publishes it in real time. If FastMatch markets are crossed, it uncrosses the market by removing the oldest crossing quotes.

*On the Website, a midpoint for only the most active pairs is provided.

Every API client receives an anonymous numeric client identifier of the counterparty they are trading with as well as a contra settlement bank code. Liquidity Providers receive an anonymous numeric client identifier of the counterparty before the execution of orders from FastMatch.

5. Order Types

Please visit <http://www.fastmatch.com/features> for a complete description of order types supported by the Service.

6. Liquidity Types

FastMatch utilizes two types of price liquidity, order driven liquidity and quote driven liquidity (quote driven liquidity is also known as “last look” liquidity). Order driven liquidity resides on the FastMatch book and is executed immediately upon arrival of the opposite side order. Quote driven “Last Look” liquidity is provided by liquidity providers and gives the liquidity provider the ability to see the order and choose to fill or reject the order, before execution. FastMatch prioritizes order driven liquidity over the quote driven liquidity at the same price. Furthermore, FastMatch’s “Flexible Matching” logic prioritizes order driven liquidity over quote driven liquidity in certain circumstances, even when the quote driven liquidity is a better price, if the execution quality of the quote driven liquidity is historically sub-optimal quality (please see more information about Flexible Matching rules at <http://www.fastmatch.com/features#matching-rules>).

FastMatch offers users a choice with regards to liquidity. By default, FastMatch users are configured to receive both order driven liquidity and quote driven liquidity. **Users can opt out from interacting with quote driven liquidity (for ALL currency pairs or for select currency pairs) by either**



contacting FastMatch support or via FastMatch FIX API. However, users should note that since a majority of the FX OTC volume is executed via quote driven liquidity, opting out from such liquidity will likely result in wider spreads and less liquidity.

7. Market Protections

The Service contains a mechanism designed to protect users against excessive quoting and other errors. Each user has an overall limit, as well as per currency limit (if applicable), on how many orders per second the user can transmit to the Service. If a user exceeds that order limit, the Service will not accept any further orders from that user for the remainder of that second.

The Service also provides the following additional protections to users:

- **Cancel on Disconnect** – When a user’s connection to the Service is broken, the Service immediately and automatically cancels all active orders of that user. Users receive a ‘cancel’ confirmation messages once they have reconnected.
- **Fat Finger Check** – The Service rejects orders exceeding 300 million.
- **Pre-trade Open Position Check** - Using the Service’s CreditMatch™ application, Participating Financial Institutions (“PFI”), including those PFIs that serve as prime broker to other Service users, may manage and monitor their own open positions with other PFIs, and the open positions their prime brokerage clients have entered into through the Service. PFIs may also use CreditMatch™ to establish and manage trading limits for themselves or their prime brokerage clients. Trading limits are based on Net Daily Settlement Limit (“DSL NET”) and/or Net Open Position (“NOP”). CreditMatch™ automatically transmits an email alert to the relevant PFI when open positions reach 70% of the established DSL NET/NOP limit, 90% of established DSL NET/NOP limit and 100% of DSL NET/NOP limit. CreditMatch™ is configured to reject all orders that would breach 100% of either its DSL NET or NOP limits. The CreditMatch™ application is provided to PFIs and users upon request.
- **Open Order Limit** – The Service will reject new orders if a user has more than 100 open orders for the same currency pair or precious metal at any given time.
- **Disabling Quote Providers** - FastMatch will automatically disable a quote (last look) provider and send an email if a provider takes more than maximum allowed response time.
- **Off Market Transactions** - The Service is designed to prevent transactions that are off current market trading conditions. The Service will not match two orders if matching them would result in a transaction priced at greater than the pip value listed at www.fastmatch.com/listings (reviewed from time to time) from the midpoint of the bid-ask spread (the “Protective Band”) for the relevant asset class at the time the transaction is executed. Every millisecond FastMatch calculates the midpoint based on the top of the relevant book of the Service and publishes the most current midpoint. If the Service receives an order outside of the Protective Band, the price of such order will be automatically adjusted to the most aggressive side of the Protective Band for matching and sorting purposes. To provide added market integrity and facilitating fair and



orderly trading, FastMatch will review transactions submitted to it pursuant to the Transaction Review Policy described below.

8. Transaction Review Policy

FastMatch may review transactions pursuant to this Transaction Review Policy.

a. Transaction Reviews Initiated By Users

A user of the Service may submit a request to FastMatch to review a transaction if (i) a user receives an execution of an order that it entered in error (*e.g.*, in terms of price or quantity), or (ii) a user believes its transaction was off-market (*i.e.* outside of the Protective Band or off-market when compared to the relevant market generally). Each request will be considered on a case-by-case basis and in the sole discretion of FastMatch.

Users should submit requests to review a transaction by contacting FastMatch within 20 minutes of execution of such transaction at +1 (212) 201-7319 or support@fastmatchfx.com, and requesting that the transaction be reviewed pursuant to the Transaction Review Policy. Requests received after such time period may be reviewed depending on the facts and circumstances surrounding such request; however, FastMatch reserves the right to decline to review any request submitted more than 20 minutes after execution. Use of the Service constitutes acceptance of FastMatch's right to modify or to cancel transactions in accordance with these Operating Procedures.

b. Transaction Reviews Initiated by FastMatch

If FastMatch determines in its sole discretion that circumstances warrant a review of a transaction, FastMatch may initiate a review of such transaction, regardless of whether or not a user has submitted a review request. In such instances, FastMatch will notify users that a transaction will be reviewed pursuant to the Transaction Review Policy. However, FastMatch is not under any obligation to review any transaction and shall not be liable for any failure to do so.

c. Reviewing and Adjudicating Transaction

FastMatch will use its good faith efforts to contact each of the users party to a transaction accepted for review by FastMatch ("Disputed Transaction"). FastMatch will review data reasonably available to it to determine where the "correct" price for an identical transaction was at the time of the Disputed Transaction. Information that FastMatch may consider includes, but is not limited to, pricing data from the Service and any similar market, oral interviews with the parties to the Disputed Transaction, and market professionals not involved in the Disputed Transaction. FastMatch will use its good faith efforts to assist the parties to the Disputed Transaction to arrive at a resolution which is reasonably acceptable to those parties and to FastMatch. Possible resolutions include, but are not limited to, an adjustment of the rate or voiding the Disputed Transaction entirely.



FastMatch will use commercially reasonable efforts to preserve the anonymity of the parties to the Disputed Transaction from each other during the period in which it is attempting to assist those parties to arrive at a resolution.

In the event that after a reasonable period of time, the parties to the Disputed Transaction cannot agree on a resolution, or if FastMatch is unable to reach one or more of the parties to the Disputed Transaction during such period of time, FastMatch reserves the right to act unilaterally to void the Disputed Transaction or to modify one or more terms of the Disputed Transaction.

A final determination will be made by FastMatch in its sole discretion and will generally be made as soon as reasonably possible. FastMatch will promptly provide oral notification of a determination to the parties involved in a Disputed Transaction.

9. System Failure

In the event of a system failure, where the Service experiences a service loss, open orders will be canceled, regardless of their TIF (time in force). Orders that were filled but not yet delivered will be considered filled. Please contact FastMatch regarding any questions.

10. Bona Fide Spot Transactions

The Service permits certain bona fide spot foreign exchange and bullion transactions and does not permit transactions in swaps, as defined by the CFTC. Users must have the ability to effect physical delivery with respect to transactions occurring via the Service; the transactions occurring on the Service are not rolled as a matter of course; and any netting shall only be done in accordance with a pre-negotiated netting agreement.

The Operating Procedures shall become effective automatically on the Effective Date set forth above, without further notice.